

Fair Processing Notice

Document control

Audience		Patie	Patients & the public				
Document Tit	ocument Title Fair Processing Notice						
Document St	atus	Final					
Version		3.0					
Issue Date		29 th S	eptember 2	020			
Review Date		Marc	h 2021				
			chael Fox (MF), Director of Operations :h Nelson (BN), Project Manager				
Date	Ver	sion	Initials	Comments			
08.09.2018	0	0.1 MF		Templated localized for GP Federation as shared by Camden CCG			
11.03.2019 1.0 MF		MF	Reviewed & updated following annual data security & protection audit				
13.05.2019	.05.2019 2.0 MF		MF	Header & names updated			
29.09.2020	3	.0	BN	Reviewed & updated following annual data security & protection audit			

Our Mission – High quality, population based care through collaboration Our Vision – Transforming clinical care for healthier lives

Our Values - Openness, leadership, innovation

Registered Office: 2 Winchester Mews

Swiss Cottage London NW3 3NP che.group@nhs.net Company Number: 10788155

Contents

1.	Introduction	3
2.	What is this Fair Processing Notice about?	3
3.	Who we are	3
4.	Types of information we use	4
5.	What we use your personal data and special categories of personal data (known as or sensitive personal) for	
6.	Identity and Contact details of the Data Controller and Data Protection Officer	4
7.	Organisations we share your personal information with	5
a.	. Direct Medical Care and Administration	6
b	. Other Primary Care Services Delivered for the Purposes of Direct Care	3
c.	. Statutory Disclosures of Information16	6
d	. Processing for the Purposes of Commissioning, Planning, Research and Risk Stratification 2	7
e	. Data Sharing Databases	1
e		7
e. f.	Data Processors	7 2
e f. 8.	Data Processors	7 2 2
e. f. 8. 9.	Data Processors	7 2 2 2
e. f. 8. 9. 10.	Data Processors	7 2 2 3
e. f. 8. 9. 10. 11.	Data Processors	7 2 2 3 3
e. f. 8. 9. 10. 11. 12. 13.	Data Processors. 3 What is EMIS Systems Local Record Sharing? 5 What do we use anonymised data for? 5 Details of data linkage with other datasets 5 What safeguards are in place to ensure data that identifies me is secure? 5 What are your rights? 5	7 2 2 3 3 4
e. f. 8. 9. 10. 11. 12. 13.	Data Processors. 31 What is EMIS Systems Local Record Sharing? 52 What do we use anonymised data for? 52 Details of data linkage with other datasets 52 What safeguards are in place to ensure data that identifies me is secure? 53 What are your rights? 53 Gaining access to the data we hold about you 54 What is the right to know? 54	7 2 2 3 3 4
e. f. 9. 10. 11. 12. 13. 14.	Data Processors 31 What is EMIS Systems Local Record Sharing? 52 What do we use anonymised data for? 52 Details of data linkage with other datasets 52 What safeguards are in place to ensure data that identifies me is secure? 53 What are your rights? 53 Gaining access to the data we hold about you 54 What is the right to know? 54 What sort of information can I request? 54	7 2 2 3 3 4 4 4

1. Introduction

The Data Protection Act (DPA) 2018 controls how your personal information is used by organisations, businesses or the government.

Everyone responsible for using personal data has to follow strict rules called 'data protection principles'. They must make sure the information is:

- used fairly, lawfully and transparently
- used for specified, explicit purposes
- used in a way that is adequate, relevant and limited to only what is necessary
- accurate and, where necessary, kept up to date
- kept for no longer than is necessary
- handled in a way that ensures appropriate security, including protection against unlawful or unauthorised processing, access, loss, destruction or damage

The DPA 2018 is the UK's implementation of the General Data Protection Regulation (GDPR).

This Fair Processing Notice (FPN) has been written in line with the DPA 2018.

2. What is this Fair Processing Notice about?

Fair processing is the conditions which have to be met for any activity involving personal data or special categories of personal data to be lawful. Being transparent and providing accessible information to individuals about how an organisation will use their personal information is a key element of Data Protection Legislations. The most common way to provide this information is in a Fair Processing Notice (FPN).

This FPN is part of our programme to make the data processing activities we are carrying out in order to meet our healthcare obligations transparent.

The FPN tells you about information we collect and hold about you, the legal basis for collecting and holding the information, what we do with it, how we keep it secure (confidential), who we might share it with and what your rights are in relation to your information.

3. Who we are

Camden Health Evolution Limited GP Federation. We are a company limited by shares with all of our 17 member GP practices as our Shareholders. We provide support and economies of scale to our practices and our key priorities are to

- ✓ To support the autonomy of equitable, high quality, sustainable General Practice
- ✓ To improve health outcomes, reduce health inequalities & ensure effective use of resource to the residents of Camden
- ✓ To provide strong leadership and a collective voice for Primary Care within the wider health & social care system
- To be a leading partner in the development of integrated care networks with local patients & providers and to ensure that these changes meet the needs of our patients
- ✓ To develop the core stability of our Primary Care Networks & Practices through infrastructure support

4. Types of information we use

We use the following types of information/data:

- Personal data or sensitive personal/special categories of personal data such as:
 - demographics name, address, date of birth, postcode, NHS number
 - racial or ethnic origin, political opinions, religious or philosophical beliefs, or trade union membership, genetic data, biometric data for the purpose of uniquely identifying a natural person, medical/health data, sexual life or sexual orientation data.
- Pseudonymised about individuals but with identifying details (such as name or NHS number) replaced with a unique code.
- Anonymised about individuals but with identifying details removed.
- Aggregated anonymised information grouped together so that it doesn't identify individuals.

5. What we use your personal data and special categories of personal data (known as or sensitive personal) for

We use and share information about you in a number of ways. These include:

Primary uses - information from your GP medical record which can be made available to other NHS and public sector organisations, including doctors, nurses and care professionals in order to help them make the best-informed decision, and provide you with the best possible direct care delivery.

Secondary uses - information from your GP medical record involves extracting identifiable data and (usually) sharing that data with other NHS organisations, for the purpose of indirect care. Examples include using your information for <u>research</u>, auditing, and healthcare planning (population health management).

6. Identity and Contact details of the Data Controller and Data Protection Officer

Dr Daniel Beck Camden Health Evolution Limited 2 Winchester Mews London NW3 3NP <u>che.group@nhs.net</u> 0207 722 2772

7. Organisations we share your personal information with

We share information about you with other GPs, NHS acute or mental health Trusts, local authority, community health providers, pharmacists, commissioning organisations, medical research organisations and some specific non-NHS organisations for the purposes of direct and indirect care delivery of care.

We are required under the law to provide you with the following information how we process your personal data, the purpose of proposing, recipient/categories of your personal data, the identity of our Data Protection Officer (DPO), how long we retain personal information about you, the legal basis and justification for the processing, and your right to view, request access copies of your personal information, or object to the processing.

Included below is a table of the organisations we share information about you with split into the following categories. In all cases, the data controller and Data Protection Officer (DPO) are as listed in section 6 above:

a.	Direct Medical Care and Administration	6
b.	Other Primary Care Services Delivered for the Purposes of Direct Care	. 13
c.	Statutory Disclosures of Information	. 16
d.	Processing for the Purposes of Commissioning, Planning, Research and Risk Stratification	. 27
e.	Data Sharing Databases	.31
f.	Data Processors	. 37

a. Direct Medical Care and Administration					
Recipients or categories of recipients of the personal or special categories of personal data NHS Trusts – Hospitals,	Purpose of the processing Personal data concerning your GP medical record may be shared with NHS Trusts in order	Data Retention Period All records held by the Practice will be	Lawful basis General Data Protection Regulation - Article 6 - - Article 9 – The processing of personal data is	Your Rights You have the right to: To access, view or request copies of your	
Community or Mental Health Trusts	 to enable their healthcare professionals make the best-informed decision about your health needs, and provide you with the best possible care if you visit the hospital for routine care and referrals. Your personal information may also be processed for local administrative purposes such as: Waiting list management; local clinical audit; Performance against local targets; activity monitoring; production of datasets to submit for commissioning purposes and national collections. The source of the information shared in this way is your electronic GP record. 	kept for the duration specified in the <u>Records</u> <u>Management</u> <u>Codes of Practice</u> <u>for Health and</u> <u>Social Care</u> .	permitted under the following paragraphs: <u>Article 6(1) (c) -</u> processing for legal obligation; <u>Article 6(1) (e) - public</u> interest or in the exercise of official authority. The processing of special categories of personal data concerning health is permitted under the following paragraphs: <u>Article 9(2) (b) –</u> processing necessary in the field of employment, social security and social protection law.	 personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where: ✓ accuracy of the data is contested, ✓ the processing is unlawful or, ✓ where we no longer need the data for the purposes of the processing. Right to object: In line with the GDPR Article 21, you have a general right to raise an objection to the processing of your personal data in some particular circumstances. This right only applies where we cannot demonstrate compelling legitimate grounds for continued processing of your personal data for the purposes of direct provision of care, and compliance with a legal obligation to which we are subject. 	
			social security and social		

			for medical or social care treatment or, the management of health or social care systems and services. Related Legislation: Section 251B Health and Social Care (Safety and Quality Act) 2015 (Duty to Share); Common Law of Duty of Confidentiality	If you wish to exercise any of your rights, please contact the Practice (data controller) or the DPO and your request will be carefully considered. Right to complain: If you are dissatisfied with the way Camden Health Evolution Limited process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: <u>https://ico.org.uk/global/contact-us/</u>
Emergency Services – Ambulance Trusts, Police, A&E Departments, Out of Hours Services, NHS 111	There are circumstances when intervention is necessary in order to save or protect a patient's life or to prevent them from serious immediate harm, for example, during a collapse or diabetic coma or serious injury or accident. In many of these circumstances the patient may be unconscious or too ill to communicate. Medical professionals have a duty of care to share data in emergencies to protect their patients or other persons. In these circumstances, your GP medical record will be shared with emergency healthcare services, the police or fire service in order to enable you receive the best treatment or service.	All records held by the Practice will be kept for the duration specified in the <u>Records</u> <u>Management</u> <u>Codes of Practice</u> <u>for Health and</u> <u>Social Care</u> .	The processing of personal data is permitted under the following paragraphs: <u>Article 6(1) (c) -</u> processing for legal obligation; <u>Article 6(1) (d) - the</u> processing is necessary in order to protect the vital interests of the data subject The processing of special categories of personal	 You have the right to: Make pre-determined decisions about the type and extent of care you will receive in an emergency; these are known as "Advance Directives"; access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where: ✓ accuracy of the data is contested, ✓ the processing is unlawful or, ✓ where we no longer need the data for the purposes of the processing.

	The source of the information shared in this way is your electronic GP record.		data concerning health is permitted under the following paragraphs: Article 9 (2) (C) – the processing is necessary to protect the vital interests of the data subject Related Legislation: Section 251B Health and Social Care (Safety and Quality Act) 2015 (Duty to Share); Common Law of Duty of Confidentiality	Right to object: You have the right to object to some or all of your personal information being shared with the recipients. You also have the right to have an "Advance Directive" placed in your records and brought to the attention of relevant healthcare workers or staff.We will notify you at the earliest opportunity where we have shared your personal data in an emergency situation.If you wish to exercise any of your rights, please contact the Practice (data controller) or the DPO and your request will be carefully considered.Right to complain: If you are dissatisfied with the way Camden Health Evolution Limited process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow CheshireTel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/
GP Federations and Primary Care Networks (PCNs) – groups of GP Practices working together	GP Federations and PCNs are groups of Practices (patient centred organisation), working collaboratively and developing closer integration with other partners across health,	All records held by the Practice will be kept for the duration specified in the <u>Records</u> <u>Management</u>	The processing of personal data is permitted under the following paragraphs:	 You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information;

social and third sector partners to facilitate an enhanced delivery of health and care services. Through various hubs in the community the GP Federations and PCNs provide direct health and care services such as continued extended access, home visits, universal offers, musculoskeletal service, GP at front door and other neighbourhood services across Camden. If you visit receive treatment/consultation on any of these services, personal data concerning your GP medical record may be shared with the GP Federation or PCN and their Multidisciplinary Team (MDT) in order to enable them make the best informed decision about your health/care needs, and provide you with the best possible care. The source of the information shared in this way is your electronic GP record.	<u>Codes of Practice</u> <u>for Health and</u> <u>Social Care</u>	Article 6(1) (c) - processing for legal obligation; Article 6(1) (e) - public interest or in the exercise of official authority. The processing of special categories of personal data concerning health is permitted under the following paragraphs: Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services. Related Legislation: Section 251B Health and Social Care (Safety and Quality Act) 2015 (Duty to Share); Common Law of Duty of Confidentiality	 restrict the processing of your personal information where: accuracy of the data is contested, the processing is unlawful or, where we no longer need the data for the purposes of the processing. Right to object: In line with the GDPR Article 21, you have a general right to raise an objection to the processing of your personal data in some particular circumstances. This right only applies where we cannot demonstrate compelling legitimate grounds for continued processing of your personal data for the purposes of direct provision of care, and compliance with a legal obligation to which we are subject. If you wish to exercise any of your rights, please contact the Practice (data controller) or the DPO and your request will be carefully considered. Right to complain: If you are dissatisfied with the way Camden Health Evolution Limited process your data, you have the right to appeal/complain to the Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/
--	---	--	---

Pharmacists – Medicines Optimisation	Medicines optimisation looks at the value which medicines deliver, making sure they are clinically effective and cost-effective. It is about ensuring patients get the right choice of medicines, at the right time, and are engaged in the process by their clinical team. Medicines optimisation enables community pharmacies to request medication electronically from the Practice and view	All records held by the Practice will be kept for the duration specified in the <u>Records</u> <u>Management</u> <u>Codes of Practice</u> for Health and <u>Social Care</u>	The processing of personal data is permitted under the following paragraphs: <u>Article 6(1) (c) -</u> <u>processing for legal</u> <u>obligation;</u> <u>Article 6(1) (e) - public</u> interest or in the exercise	 You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where: ✓ accuracy of the data is contested, ✓ the processing is unlawful or,
	relevant information from your GP record in order to provide you with the best medicines. The source of the information shared in this way is your electronic GP record.		of official authority. The processing of special categories of personal data concerning health is permitted under the following paragraphs: Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services. Related Legislation: Section 251B Health and Social Care (Safety and Quality Act) 2015 (Duty to Share);	 where we no longer need the data for the purposes of the processing. Right to object: In line with the GDPR Article 21, you have a general right to raise an objection to the processing of your personal data in some particular circumstances. This right only applies where we cannot demonstrate compelling legitimate grounds for continued processing of your personal data for the purposes of direct provision of care, and compliance with a legal obligation to which we are subject. If you wish to exercise any of your rights, please contact the Practice (data controller) or the DPO and your request will be carefully considered. Right to complain: If you are dissatisfied with the way Camden Health Evolution Limited process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane

				Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: <u>https://ico.org.uk/global/contact-us/</u>
Local Authority – Social Services	Camden Health Evolution Limited works closely with Local Authorities to support and care for people of all ages to deliver the best possible social care. Personal data concerning your GP medical record may be shared with Local Authorities and Multidisciplinary Team (MDT) delivering social care in order to enable them to make the best informed decision about your social care needs if required.	All records held by the Practice will be kept for the duration specified in the <u>Records</u> <u>Management</u> <u>Codes of Practice</u> <u>for Health and</u> <u>Social Care</u> .	The processing of personal data is permitted under the following paragraphs: <u>Article 6(1) (c) -</u> <u>processing for legal</u> <u>obligation;</u> <u>Article 6(1) (d)</u> (processing for vital interests of data subject) and/or;	 You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where: ✓ accuracy of the data is contested, ✓ the processing is unlawful or, ✓ where we no longer need the data for the purposes of the processing.
	The source of the information shared in this way is your electronic GP record.		Article 6(1) (e) - public interest or in the exercise of official authority. The processing of special categories of personal data concerning health is permitted under the following paragraphs: Article 9(2) (b) – processing necessary in the field of employment, social security and social protection law.	Right to object: In line with the GDPR Article 21, you have a general right to raise an objection to the processing of your personal data in some particular circumstances. This right only applies where we cannot demonstrate compelling legitimate grounds for continued processing of your personal data for the purposes of direct provision of care, and compliance with a legal obligation to which we are subject. If you wish to exercise any of your rights, please contact the Practice (data controller) or the DPO and your request will be carefully considered. Right to complain: If you are dissatisfied with the way Camden Health Evolution Limited process your data, you have the right to appeal/complain to the

			Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services. Related Legislation: Section 251B Health and Social Care (Safety and Quality Act) 2015 (Duty to Share)	Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: <u>https://ico.org.uk/global/contact-us/</u>
Care Homes	Personal data concerning your GP medical record may be shared with Care Homes and other Multidisciplinary Team (MDT) delivering care in order to enable their care professionals make the best-informed decision about your care needs; and to provide you with the best possible care if you visit a Care Home. The source of the information shared in this way is your electronic GP record.	All records held by the Practice will be kept for the duration specified in the <u>Records</u> <u>Management</u> <u>Codes of Practice</u> <u>for Health and</u> <u>Social Care</u>	The processing of personal data is permitted under the following paragraphs: <u>Article 6(1) (c) -</u> <u>processing for legal</u> <u>obligation;</u> <u>Article 6(1) (e) - public</u> <u>interest or in the exercise</u> <u>of official authority.</u>	 You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where: ✓ accuracy of the data is contested, ✓ the processing is unlawful or, ✓ where we no longer need the data for the purposes of the processing.
			The processing of special categories of personal data concerning health is permitted under the following paragraphs: <u>Article 9(2) (b) –</u> <u>processing necessary in</u> <u>the field of employment,</u>	Right to object: In line with the GDPR Article 21, you have a general right to raise an objection to the processing of your personal data in some particular circumstances. This right only applies where we cannot demonstrate compelling legitimate grounds for continued processing of your personal data for the purposes of direct

	social security and social protection law. Article 9 (2) (h) - processing is necessary for medical or social car treatment or, the management of health of social care systems and services. Related Legislation: Section 251B Health and Social Care (Safety and Quality Act) 2015 (Duty Share)	 obligation to which we are subject. If you wish to exercise any of your rights, please contact the Practice (data controller) or the DPO and your request will be carefully considered. Right to complain: If you are dissatisfied with the way Camden Health Evolution Limited process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow
--	---	--

Recipients or categories of recipients of the personal or special categories of personal data	Purpose of the processing	Data Retention Period	Lawful basis General Data Protection Regulation - Article 6 - - Article 9 –	Your Rights
Integrated Urgent Care Service (IUC) – covering Out of Hours and NHS 111	Integrated Urgent Care Service (IUC) is an urgent care service delivered across North Central London (NCL) (Barnet, Camden, Enfield, Haringey and Islington) for the provision of a functionally integrated 24/7 urgent care	All records held by the Practice will be kept for the duration specified in the <u>Records</u> <u>Management Codes of</u>	The processing of personal data is permitted under the following paragraphs:	 You have the right to: To access, view or request copies of your personal information;

access alinical advice and tractment convice for	Dractice for Llealth and	Article C(1)(c)	
access, clinical advice and treatment service for patients. IUC incorporates NHS 111 and Out of	Practice for Health and Social Care	<u>Article 6(1) (c) -</u> processing for legal	 request rectification of any inaccuracy in your personal information;
Hours (OOH) services, which is often referred	<u>Social Care</u>	obligation;	 restrict the processing of your personal
to as an IUC Clinical Assessment Service.			• restrict the processing of your personal information where:
		Article 6(1) (e) - public	\checkmark accuracy of the data is contested,
The purpose of IUC is to ensure that patients		interest or in the	
receive the best possible healthcare service in		exercise of official	 ✓ the processing is unlawful or, ✓ where we no longer need the data for
their community.		authority.	the purposes of the processing.
If you visit the urgent care centre or call NHS			the purposes of the processing.
111 for health-related needs, personal data in		The processing of	Dight to object In line with the CDDD Article 21
your GP record will be shared with healthcare		special categories of	Right to object: In line with the GDPR Article 21, you have a general right to raise an objection to
professionals in order to enable them to make		personal data	the processing of your personal data in some
the best the best-informed decision about your		concerning health is	particular circumstances. This right only applies
health needs.		permitted under the	where we cannot demonstrate compelling
inculti necus.		following paragraphs:	legitimate grounds for continued processing of
The source of the information shared in this			your personal data for the purposes of direct
way is your electronic GP record.		<u>Article 9 (2) (h) -</u>	provision of care, and compliance with a legal
		processing is	obligation to which we are subject.
		necessary for medical	obligation to which we are subject.
		or social care	If you wish to exercise any of your rights, please
		treatment or, the	contact the Practice (data controller) or the DPO
		management of	and your request will be carefully considered.
		health or social care	
		systems and services.	Right to complain: If you are dissatisfied with the
			way Camden Health Evolution Limited process your
		Related Legislation:	data, you have the right to appeal/complain to the
		Section 251B Health	Information Commissioner (IC). The IC can be
		and Social Care	contacted at:
		(Safety and Quality	Information Commissioner's Office
		Act) 2015 (Duty to	Wycliffe House
		Share);	Water Lane
			Wilmslow
		Common Law of Duty	Cheshire
		of Confidentiality	Tel: 0303 123 1113 or 01625 545 745
			Email: https://ico.org.uk/global/contact-us/

Continuing Health	NHS Continuing Health Care (CHC) is free care	All records held by the	The processing of	You have the right to:
Care (CHC)	outside of hospital that is arranged and funded	Practice will be kept for	personal data is	• To access, view or request copies of your
	by the NHS to support living with complex	the duration specified	permitted under the	personal information;
	medical conditions and on-going healthcare	in the <u>Records</u>	following paragraphs:	 request rectification of any inaccuracy in your
	needs which can be delivered in the patient's	Management Codes of	<u>Article 6(1) (c) -</u>	personal information;
	home, at their care home or in non-acute	Practice for Health and	processing for legal	 restrict the processing of your personal
	hospitals.	Social Care	obligation;	information where:
	CHC is free, unlike support from social services			 ✓ accuracy of the data is contested,
	for which a fee may be charged, depending on			✓ the processing is unlawful or,
	your income and savings. CHC is different from		Article 6(1) (e) - public	✓ where we no longer need the data for
	NHS Funded Nursing Care, which some people		interest or in the	the purposes of the processing.
	with less complex needs living in care homes		exercise of official	
	receive.		<u>authority.</u>	
				Right to object: In line with the GDPR Article 21,
	If you require CHC needs personal data		The processing of	you have a general right to raise an objection to
	concerning your GP medical record will be		The processing of special categories of	the processing of your personal data in some
	shared with the care home or in non-acute		personal data	particular circumstances. This right only applies
	hospitals looking after you.		concerning health is	where we cannot demonstrate compelling
	The source of the information shared in this		permitted under the	legitimate grounds for continued processing of your personal data for the purposes of direct
	way is your electronic GP record.		following paragraphs:	provision of care, and compliance with a legal
				obligation to which we are subject.
			<u>Article 9(2) (b) –</u>	obligation to which we are subject.
			processing necessary	If you wish to exercise any of your rights, please
			in the field of	contact the Practice (data controller) or the DPO
			employment, social security and social	and your request will be carefully considered.
			protection law.	
				Right to complain: If you are dissatisfied with the
			Article 9 (2) (h) -	way Camden Health Evolution Limited process your
			processing is	data, you have the right to appeal/complain to the
			necessary for medical	Information Commissioner (IC). The IC can be
			or social care	contacted at:
			treatment or, the	

	management of	Information Commissioner's Office
	health or social care	Wycliffe House
	systems and services.	Water Lane
		Wilmslow
	Related Legislation:	Cheshire
	Section 251B Health	Tel: 0303 123 1113 or 01625 545 745
	and Social Care	• Email: <u>https://ico.org.uk/global/contact-us/</u>
	<u>(Safety and Quality</u>	
	<u>Act) 2015 (Duty to</u>	
	<u>Share)</u> ;	
	Common Law of Duty	
	of Confidentiality	

c. Statutor	y Disclosures o	of Information
-------------	-----------------	----------------

Recipients or categories of recipients of the personal or special categories of personal data	Purpose of the processing	Data Retention Period	Lawful basis General Data Protection Regulation - Article 6 - - Article 9 –	Your Rights
Safeguarding Concerns – to prevent an individual, or to prevent a serious crime	Some members of public are recognised as needing safeguarding protection, for example children and vulnerable adults. If an individual is identified as being at risk from harm, we have a duty to do what we can to protect that individual, and we are bound 'Safeguarding' laws to do so. Where there is a suspected or actual safeguarding issue we will share information	All records held by the Practice will be kept for the duration specified in the <u>Records</u> <u>Management Codes of</u> <u>Practice for Health and</u> <u>Social Care</u> .	The processing of personal data is permitted under the following paragraphs: <u>Article 6(1) (c) -</u> <u>processing for legal</u> <u>obligation;</u> <u>Article 6(1) (d) - the</u> <u>processing is</u>	This sharing is a legal and professional requirement and therefore there is no right to object. <u>The Children Act 1989</u> requires local authorities to investigate where a child is the subject of an emergency protection order, is in police protection or where there is a reasonable cause to suspect that a child is suffering or is likely to suffer harm.

that we hold about you with other relevant agencies such as local Ambulance trusts, the police, A&E departments, out of hours services, 111 or Social Services) The source of the information shared in this way is your electronic GP record.	necessary in order to protect the vital interests of the data subject.The processing of special categories of personal data concerning health is permitted under the following paragraphs:Article 9 (2) (C) – the processing is necessary to protect the vital interests of the data subject;Article 9(2) (b) – processing necessary in the field of employment, social 	The Act requires the local authority to safeguard and promote the welfare of children who are in need, within their geographical area and to request help from specified authorities including General Practices (GPs), NHS Trusts, Clinical Commissioning Groups (CCGs) and NHS England. Right to complain: If you are dissatisfied with the way Camden Health Evolution Limited process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: <u>https://ico.org.uk/global/contact-us/</u>

The Care Quality	The Care Quality Commission (CQC) is a	All records held by the	The processing of	You have the right to:
The Care Quality Commission (CQC)	The Care Quality Commission (CQC) is a regulatory body established under the Health and Social Care Act. The CQC regulates health and social care services in England to ensure that safe health and care are provided. The law allows CQC to access identifiable patient data/medical records in our clinical system for the purposes of their assessment and investigation of significant safety incident. The data will be shared with the Care Quality Commission, its officers and staff and members of the inspection teams that visit us from time to time. The source of the information shared in this way is your electronic GP record.	All records held by the Practice will be kept for the duration specified in the <u>Records</u> <u>Management Codes of</u> <u>Practice for Health and</u> <u>Social Care</u> .	The processing of personal data is permitted under the following paragraph: <u>Article 6(1) (c) -</u> <u>processing for legal</u> <u>obligation;</u> The processing of special categories of personal data concerning health is permitted under the following paragraphs: <u>Article 9 (2) (h) -</u> <u>processing is</u> <u>necessary for medical</u> <u>or social care</u> <u>treatment or, the</u> <u>management of</u> <u>health or social care</u> <u>systems and services</u> <u>Related Legislation:</u> <u>The Health and Social</u> <u>Care Act 2008, s64</u>	 To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where: accuracy of the data is contested, the processing is unlawful or, where we no longer need the data for the purposes of the processing. Right to object: You have a general right to raise an objection to the processing of your personal data in some particular circumstances. This right only applies where we cannot demonstrate compelling legitimate grounds for continued processing of your personal data for the purposes of direct provision of care, and compliance with a legal obligation to which we are subject. If you wish to exercise any of your rights, please contact the Practice (data controller) or the DPO and your request will be carefully considered. Right to complain: If you are dissatisfied with the way Camden Health Evolution Limited process your data, you have the right to appeal/complain to the Information Commissioner's Office
				Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire

				Tel: 0303 123 1113 or 01625 545 745 Email: <u>https://ico.org.uk/global/contact-us/</u>
Law Enforcement and Regulatory Bodies	In some circumstances the Practice may be legally required to share personal information with law enforcements and regulatory bodies (without the consent of the data subject) such as: the Police; Courts of Justice; HMRC and DVLA for the purposes of prevention or detection of crime; apprehension or prosecution of offenders; the assessment or collection of any tax or duty or, of any imposition of a similar nature. GPs are obliged to notify the DVLA when fitness to drive requires <i>notification, but an</i> <i>individual cannot or will not notify the DVLA</i> <i>themselves, and</i> if there is concern for road safety, which would be for both the individual and the wider public. Camden Health Evolution Limited will review each request based on its merits before deciding whether to release information to the 'relevant authorities'.	All records held by the Practice will be kept for the duration specified in the <u>Records</u> <u>Management Codes of</u> <u>Practice for Health and</u> <u>Social Care</u> .	The processing of personal data is permitted under the following paragraphs: <u>Article 6(1) (c) -</u> processing for legal obligation; <u>Article 6(1) (e) - public</u> interest or in the exercise of official authority. The processing of special categories of personal data concerning health is permitted under the following paragraphs: <u>Article 9 (2) (G) - the</u> processing is necessary for reasons of substantial public	This sharing is a legal and professional requirement and therefore there is no right to object. Personal data processed these purposes are exempt the first data protection principle (processed lawfully, fairly and in a transparent manner). Right to complain: If you are dissatisfied with the way Camden Health Evolution Limited process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: <u>https://ico.org.uk/global/contact-us/</u>
	The source of the information shared in this way is your electronic GP record.		of substantial public interest	
Medico-Legal	Medico-Legal is work where a medical professional is holding personal data for the purpose of providing medical reports in connection with legal action.	All records held by the Practice will be kept for the duration specified in the <u>Records</u> <u>Management Codes of</u>	The processing of personal data is permitted under the following paragraph:	This sharing is a legal and professional requirement and therefore there is no right to object. Right to complain: If you are dissatisfied with the way Camden Health Evolution Limited process your data, you have the right to appeal/complain to the

	The source of the information shared in this way is your electronic GP record.	Practice for Health and Social Care.	Article 6(1) (c) - processing for legal obligation; The processing of special categories of personal data concerning health is permitted under the following paragraph Article 9 (2) (b): processing is necessary for the purposes of carrying out the obligations and exercising specific rights of the controller or of the data subject Art.18 (2): Processing for the establishment, exercise or defence of legal claims.	Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: <u>https://ico.org.uk/global/contact-us/</u>
<u>General Medical</u> <u>Council (GMC)</u>	General Medical Council (GMC) is a public body that maintains the official register of medical practitioners within the United Kingdom. Its primary responsibility is 'to protect, promote and maintain the health and safety of the public' by controlling entry to the register, and suspending or removing members when necessary.	All records held by the Practice will be kept for the duration specified in the <u>Records</u> <u>Management Codes of</u> <u>Practice for Health and</u> <u>Social Care</u> .	The processing of personal data is permitted under the following paragraph: <u>Article 6(1) (c) -</u> <u>processing for legal</u> <u>obligation;</u>	 You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where: ✓ accuracy of the data is contested, ✓ the processing is unlawful or,

	Under the Medical Act 1983, the GMC has the power to request access to a patient's medical records for the purposes of an investigation into a doctor's fitness to practise. The source of the information shared in this way is your electronic GP record.		The processing of special categories of personal data concerning health is permitted under the following paragraphs: <u>Article 9 (2) (h) -</u> processing is necessary for medical or social care treatment or, the management of health or social care systems and services <u>Related Legislation:</u> The Medical Act 1983	 ✓ where we no longer need the data for the purposes of the processing. Right to object: You have a general right to raise an objection to the processing of your personal data in some particular circumstances. This right only applies where we cannot demonstrate compelling legitimate grounds for continued processing of your personal data for the purposes of direct provision of care, and compliance with a legal obligation to which we are subject. Right to complain: If you are dissatisfied with the way Camden Health Evolution Limited process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: <u>https://ico.org.uk/global/contact-us/</u>
The Health Service Ombudsman (HSO)	The Health Service Ombudsman (HSO) was set up by Parliament to provide an independent complaint handling service for complaints that have not been resolved by the NHS in England and UK government departments. The HSO has the power to request access to a patient's medical records for the purpose of an investigation.	All records held by the Practice will be kept for the duration specified in the <u>Records</u> <u>Management Codes of</u> <u>Practice for Health and</u> <u>Social Care</u>	The processing of personal data is permitted under the following paragraph: <u>Article 6(1) (c) -</u> <u>processing for legal</u> <u>obligation;</u>	 You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where: ✓ accuracy of the data is contested, ✓ the processing is unlawful or,

	The source of the information shared in this way is your electronic GP record.		The processing of special categories of personal data concerning health is permitted under the following paragraphs: Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services Related Legislation: The Health Services Commissioners Act 1993,s12	 where we no longer need the data for the purposes of the processing. Right to object: You have a general right to raise an objection to the processing of your personal data in some particular circumstances. This right only applies where we cannot demonstrate compelling legitimate grounds for continued processing of your personal data for the purposes of direct provision of care, and compliance with a legal obligation to which we are subject. Right to complain: If you are dissatisfied with the way Camden Health Evolution Limited process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/
<u>NHS Counter Fraud</u> <u>Authority (NHSCFA)</u>	Under the NHS Act 2006, investigations into fraud in the NHS may require access to confidential patient information. This means that we are compelled by the law to share your data. The source of the information shared in this way is your electronic GP record.	All records held by the Practice will be kept for the duration specified in the <u>Records</u> <u>Management Codes of</u> <u>Practice for Health and</u> <u>Social Care</u>	The processing of personal data is permitted under the following paragraph: <u>Article 6(1) (c) -</u> <u>processing for legal</u> <u>obligation;</u>	Right to complain: If you are dissatisfied with the way Camden Health Evolution Limited process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane

NHS Digital	NHS Digital (previously known as the Health	All records held by the	special categories of personal data concerning health is permitted under the following paragraphs: <u>Article 9 (2) (h) -</u> processing is necessary for medical or social care treatment or, the management of health or social care systems and services <u>Related Legislation:</u> S10 NHS Act 2006 The processing of	Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/ You have the right to:
	and Social Care Information Centre)_is a	Practice will be kept for	personal data is	• To access, view or request copies of your
	national information and technology partner to the health and social care system. NHS Digital	the duration specified in the Records	permitted under the following paragraph:	personal information;
	use digital technology to transform the NHS	Management Codes of		 request rectification of any inaccuracy in your personal information;
	and social care.	Practice for Health and	<u>Article 6(1) (c) -</u> processing for legal	 restrict the processing of your personal
	NHS Digital carries out National Data	Social Care	obligation;	information where:
	collections/extraction from the GP record.			 accuracy of the data is contested,
	These include:		The processing of	 ✓ the processing is unlawful or, ✓ where we no longer need the data for
	National Diabetes Audit (NDA) - A national		special categories of	the purposes of the processing.
	monitoring system, auditing the care of		personal data	
	patients with diabetes. The data extracted for		concerning health is	Right to object: You do not have the right to object
	the purpose of NDA includes NHS Number,		permitted under the	as the sharing is a legal and professional
	date of birth and postcode, as well as clinical parameters related to diabetes. NDA is a		following paragraph:	requirement under the law.

mandatory data extraction under section 254 of the Health and Social Care Act 2012, this means that we are compelled by law to share your data Individual GP Level Data (IGPLD) - A national monitoring system to enable NHS Digital to provide GPs with clinical information on the care provision for their patients. The data extracted includes the NHS number. IGPLD is a mandatory data extraction under 254 of the Health and Social Care Act 2012, this means that we are compelled by law to share your data Female genital mutilation (FGM) - NHS Digital collects data on FGM within the NHS in England on behalf of the Department of Health (DH). Data collected is used to produce information that helps improve NHS and local authorities to improve on how they support women and girls who have had or, who are at risk of FGM. FGM Enhanced Dataset is a mandatory data extraction under section 254 of the Health and Social Care Act 2012, this means that we are compelled by law to share your data when	Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services Related Legislation: S254 of the Health and Social Care Act 2012	 Whilst there is no right to object under 6(1)(c), NHS Digital respects Type 1 objections (9Nu0) present in the GP record and no data will be extracted and uploaded if so. Right to complain: If you are dissatisfied with the way Camden Health Evolution Limited process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: <u>https://ico.org.uk/global/contact-us/</u>
 improve on how they support women and girls who have had or, who are at risk of FGM. FGM Enhanced Dataset is a mandatory data extraction under section 254 of the Health and Social Care Act 2012, this means that we are 		

NHS England	NHS England is responsible for securing,	All records held by the	The processing of	You have the right to:
	planning, designing and paying for Primary	Practice will be kept for	personal data is	• To access, view or request copies of your
	Care & Specialised NHS services not otherwise	the duration specified	permitted under the	personal information;
	funded by North Central London CCG (NCL	in the <u>Records</u>	following paragraphs:	 request rectification of any inaccuracy in your
	CCG). This includes planned and emergency	Management Codes of	Article 6(1) (e) - public	personal information;
	hospital care, mental health, rehabilitation,	Practice for Health and	interest or in the	 restrict the processing of your personal
	community and primary medical care (GP)	Social Care	exercise of official	information where:
	services.		authority.	 ✓ accuracy of the data is contested,
	We may often share personal information with			✓ the processing is unlawful or,
	NHS England potentially for safeguarding		The processing of	✓ where we no longer need the data for
	concerns that need escalating beyond our		special categories of	the purposes of the processing.
	borough.		personal data	
			concerning health is	Right to object: You do not have the right to object
	Where required the Practice may also have to		permitted under the	as the sharing is a legal and professional
	share staff personal information with NHS		following paragraphs	requirement under the law.
	England for the purpose of allegations		Article 9 (2) (h) -	
	framework or performers list.		processing is	If you wish to exercise any of your rights, please
			necessary for medical	contact the Practice (data controller) or the DPO
	The source of the information that may be shared in this instance are in the staff record		or social care	and your request will be carefully considered.
	and patient's electronic GP record.		treatment or, the	Diabate converteine there are discribilitied with the
	and patient's electronic de record.		management of	Right to complain: If you are dissatisfied with the way Camden Health Evolution Limited process your
			health or social care	data, you have the right to appeal/complain to the
			systems and services.	Information Commissioner (IC). The IC can be
				contacted at:
				Information Commissioner's Office
				Wycliffe House
				Water Lane
				Wilmslow
				Cheshire
				Tel: 0303 123 1113 or 01625 545 745
				Email: <u>https://ico.org.uk/global/contact-us/</u>

the Department of Health and Social Care, and a distinct organisation with operational autonomy.Practice will be kept for the duration specified in the <u>Records</u> The main purpose of the organisation is to protect and improve the health and wellbeingManagement Codes of Practice for Health and	The processing of personal data is permitted under the following paragraphs: <u>Article 6(1) (c) -</u> <u>processing for legal</u> obligation;	 You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal
of citizens. These include the management of smoking, alcohol and obesity; management of epidemics and infections such as flu, measles, tuberculosis or outbreaks of food poisoning. The source of the information shared in this way is your electronic GP record.	The processing of special categories of personal data concerning health is permitted under the following paragraph: Article 9(2) (b) – processing is necessary for reasons of public interest in the area of public health, such as protecting against serious cross-border threats to health or ensuring high standards of quality and safety of health care and of medicinal products or medical devices. Related Legislation: The Health Protection (Notification)	 Institute the processing of your personal information where: accuracy of the data is contested, the processing is unlawful or, where we no longer need the data for the purposes of the processing. Right to object: You have a general right to raise an objection to your personal data being shared with the recipient. If you wish to exercise any of your rights, please contact the Practice (data controller) or the DPO and your request will be carefully considered. Right to complain: If you are dissatisfied with the way Camden Health Evolution Limited process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/

	d. Processing for the Purposes o	.	•	
Clinical Commissioning Groups (CCGs)	 CCGs are responsible for securing, planning, designing and paying for your NHS services, including planned and emergency hospital care, mental health, rehabilitation, community and primary medical care (GP) services. This is known as 'Commissioning'. In order to enable North Central London CCG (NCL CCG) carry out its statutory responsibilities effectively, efficiently and safely, we may share personal data about you with the CCG for the following purposes: Individual Funding Requests; Continuing Health Care; appeals, queries or compliments; safeguarding concerns; commissioning purposes such as payment for target achievement known as Quality and Outcomes Framework (QOF); and where the Practice is participating in agreed national or local enhanced services. 	All records held by the Practice will be kept for the duration specified in the <u>Records</u> <u>Management Codes of</u> <u>Practice for Health and</u> <u>Social Care</u>	The processing of personal data is permitted under the following paragraphs: Article 6(1) (e) - public interest or in the exercise of official authority. The processing of special categories of personal data concerning health is permitted under the following paragraphs Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of	 You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where: ✓ accuracy of the data is contested, ✓ the processing is unlawful or, ✓ where we no longer need the data for the purposes of the processing. Right to object: You have a general right to raise an objection to your personal data being shared with the recipient. If you wish to exercise any of your rights, please contact the Practice (data controller) or the DPO and your request will be carefully considered. Right to complain: If you are dissatisfied with the way Camden Health Evolution Limited process your data, you have the right to appeal/complain to the

	The source of the information shared in this way is your electronic GP record.		health or social care systems and services	Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: <u>https://ico.org.uk/global/contact-us/</u>
"Risk Stratification" (Population Health Management and Case Finding) Recipient: North Central London CCG (NCL CCG)	Camden Health Evolution Limited performs computerised searches of some or all of our records to identify individuals who may be at increased risk of certain conditions or diagnoses i.e. Diabetes, heart disease, risk of falling). Your records may be amongst those searched. This is often called "risk stratification" or "case finding". These searches are sometimes carried out by Data Processors who link our records to other records that they access, such as hospital attendance records. The results of these searches and assessment may then be shared with other healthcare workers, such as specialist, therapists, technicians etc. The information that is shared is to enable the other healthcare workers to provide the most appropriate advice, investigations, treatments, therapies and or care. Risk stratification can be grouped into two purposes namely: Direct Care – 'Case Finding' where carried out by a health professional (e.g. GPs and Provider)	All records held by the Practice will be kept for the duration specified in the <u>Records</u> <u>Management Codes of</u> <u>Practice for Health and</u> <u>Social Care</u>	The processing of personal data is permitted under the following paragraphs: Article 6(1) (e) - public interest or in the exercise of official authority. The processing of special categories of personal data concerning health is permitted under the following paragraphs Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of	 You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where: ✓ accuracy of the data is contested, ✓ the processing is unlawful or, ✓ where we no longer need the data for the purposes of the processing. Right to object: You have a general right to raise an objection to your personal data being shared with the recipient. If you wish to exercise any of your rights, please contact the Practice (data controller) or the DPO and your request will be carefully considered. Right to complain: If you are dissatisfied with the way Camden Health Evolution Limited processes your data, you have the right to appeal/complain

	 involved in an individual's care or by a data processor acting under contract with such a provider, it is treated as direct care. Indirect Care - understand the local population needs and plan for future requirement. The source of the information shared in this way is your electronic GP record. 		health or social care systems and services Related Legislation: Section 251 NHS Act 2006	to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: <u>https://ico.org.uk/global/contact-us/</u>
Research Partners	Camden Health Evolution Limited supports practices participating in research projects. They will only agree to do so if there is an agreed clearly defined reason for the research that is likely to benefit healthcare and patients. Such proposals will normally have a consent process, ethics committee approval, and will be in line with the principles of <u>Article 89(1) of GDPR</u> . Research organisations do not usually approach patients directly but will ask us to make contact with suitable patients to seek their consent. Occasionally research can be authorised under law without the need to obtain consent. This is known as the Section 251 arrangement. We may also use your medical records to carry out research within the practice. We share information with the following medical research organisations with your explicit consent or when the law allows:	All records held by the Practice will be kept for the duration specified in the <u>Records</u> <u>Management Codes of</u> <u>Practice for Health and</u> <u>Social Care</u>	The processing of special categories of personal data is permitted under the following paragraph: <u>Article 9(2)(a) – 'the</u> <u>data subject has given</u> <u>explicit consent</u> <u>Article 9 (2) (j) - for</u> <u>archiving purposes in</u> <u>the public interest,</u> <u>scientific or historical</u> <u>research purposes or</u> <u>statistical purposes in</u> <u>accordance with</u> <u>Article 89(1) based on</u> <u>Union or Member</u> <u>State law</u>	 You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where: ✓ accuracy of the data is contested, ✓ the processing is unlawful or, ✓ where we no longer need the data for the purposes of the processing. Right to object: You have a general right to raise an objection to your personal data being shared with the recipient. If you wish to exercise any of your rights, please contact the Practice (data controller) or the DPO and your request will be carefully considered. Right to complain: If you are dissatisfied with the way Camden Health Evolution Limited process your data, you have the right to appeal/complain to the

	 Clinical Practice Research Datalink (CPRD) – a real-world research service supporting retrospective and prospective public health and clinical studies. CPRD is jointly sponsored by the Medicines and Healthcare products Regulatory Agency (MHRA) and the National Institute for Health Research (NIHR), as part of the Department of Health and Social Care. NOCLOR Research NHS – research support service for those involved in mental health, community health and primary care. The source of the information shared in this way is your electronic GP record. You have the right to object to the sharing of your personal health data concerning your GP medical for research purposes. 			Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: <u>https://ico.org.uk/global/contact-us/</u>
Employment Processing	The Practice ensures the protection of the rights and freedoms in respect of the processing of its employees' personal data, in particular for the purposes of the recruitment, obligations performance contract of employment, rights and benefits management planning, health and safety, equality and diversity in the workplace, health and safety at work.	All records held by the Practice will be kept for the duration specified in the <u>Records</u> <u>Management Codes of</u> <u>Practice for Health and</u> <u>Social Care</u>	The processing of personal data is permitted under the following paragraph: (e) (public interest or in the exercise of official authority).	 Employees have the right to: To access, view or request copies of their personal information held by the Practice; request rectification of any inaccuracy to their personal information; restrict the processing of their personal information where: ✓ accuracy of the data is contested, ✓ the processing is unlawful or,
	The Practice ensures that personal data it collects from employees are used only for employment related purposes or where there		The processing of special categories of personal data is	 ✓ where we no longer need the data for the purposes of the processing.

	is a statutory obligation to share the personal information with to regulatory bodies (e.g. courts, police or NHS England).		permitted under the following paragraph: (2) (b): processing is necessary for the purposes of carrying out the obligations and exercising specific rights of the controller or of the data subject	 Right to object: Employees have a general right to raise an objection to the sharing personal data. If an employee wishes to exercise his/her rights they can contact the Practice (data controller) or the DPO and their request will be carefully considered. Right to complain: If an employee is dissatisfied with the way Camden Health Evolution Limited process his/her personal data, they have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/
		e. Data Sharing Datab	bases	
System/database Recipients or categories of recipients of the personal or special categories of personal data	Purpose of the processing & Data Retention Period	Data Retention Period	Lawful basis General Data Protection Regulation - Article 6 - - Article 9 –	Your Rights

Health Information	Cerner's HIE is an Electronic Health Record	All records held by the	The processing of	You have the right to:
Exchange (HIE) – (provided by Cerner)	 (EHR) linking system that brings together patient data across health and social care organisations across North Central London in a secure manner. Health and care professionals across North London are able to access their patients records through the HIE to enable them to make the best-informed decision about their patient's health and provide the best possible care. 	Practice and the HIE system be kept for the duration specified in the <u>Records</u> <u>Management Codes of</u> <u>Practice for Health and</u> <u>Social Care</u>	<pre>personal data is permitted under the following paragraphs: Article 6(1) (c) - processing for legal obligation; Article 6(1) (e) - public interest or in the exercise of official authority.</pre>	 To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where: ✓ accuracy of the data is contested, ✓ the processing is unlawful or, ✓ where we no longer need the data for the purposes of the processing. Right to object or opt-out: You have the right to
	HIE includes information about patients/clients recorded by acute hospitals, mental health, community health, social care and GP Practices. The source of the information shared in this way is your electronic GP record for the		The processing of special categories of personal data concerning health is permitted under the following paragraphs:	raise an objection to your personal data being shared in HIE. You also have the right opt out of HIE by completing an <u>opt-out form</u> . Although we will first need to explain how this may affect the care you receive.
	way is your electronic GP record for the purposes of direct patient care and population health management (indirect care).		Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services. Related Legislation: Section 251B Health and Social Care (Safety and Quality	If you wish to exercise any of your rights, please contact the Practice (data controller) or the DPO and your request will be carefully considered. Right to complain: If you are dissatisfied with the way Camden Health Evolution Limited process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire

			Act) 2015 (Duty to Share); Common Law of Duty of Confidentiality	Tel: 0303 123 1113 or 01625 545 745 Email: <u>https://ico.org.uk/global/contact-us/</u>
EMIS Systems Local Record Sharing – Integrated Care	 EMIS Local Record Sharing enables your GP medical record held on our secure EMIS Web clinical system to be shared with other healthcare Providers (e.g. acute hospitals, mental and community health and other GPs) who are commissioned to provide to provide health care services within your borough. This local sharing is used to provide direct patient care for services such as continued extended access, home visits, universal offers, musculoskeletal service, GP at front door and other neighbourhood services across Camden. The information is accessed in real time and on-demand, meaning that data from your GP record is neither extracted, nor uploaded, nor sent anywhere in real time and on-demand, meaning that data from your GP record is neither extracted, nor uploaded, nor sent anywhere. All records held by the Practice will be kept for the duration specified in the Records Management Codes of Practice for Health and Social Care. The source of the information shared in this way is your electronic GP record. 	All records held by the Practice and the EMIS Local Record Sharing system are be kept for the duration specified in the <u>Records</u> <u>Management Codes of</u> <u>Practice for Health and</u> <u>Social Care</u>	The processing of personal data is permitted under the following paragraphs: <u>Article 6(1) (c) -</u> processing for legal obligation; <u>Article 6(1) (e) - public</u> interest or in the exercise of official authority. The processing of special categories of personal data concerning health is permitted under the following paragraphs: <u>Article 9(2) (b) –</u> processing necessary in the field of employment, social security and social protection law. <u>Article 9 (2) (h) –</u> processing is	 You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where: ✓ accuracy of the data is contested, ✓ the processing is unlawful or, ✓ where we no longer need the data for the purposes of the processing. Right to object: You have a general right to raise an objection to your personal data being shared with the recipients. If you wish to exercise any of your rights, please contact the Practice (data controller) or the DPO and your request will be carefully considered. Right to complain: If you are dissatisfied with the way Camden Health Evolution Limited process your data, you have the right to appeal/complain to the Information Commissioner's Office Wycliffe House Water Lane Wilmslow

<u>National NHS Digital</u> Services "Spine"	The NHS Spine supports the IT infrastructure for health and social care in England, joining	All records held by the Practice and the EMIS	necessary for medical or social care treatment or, the management of health or social care systems and services Related Legislation: Section 251B Health and Social Care (Safety and Quality Act) 2015 (Duty to Share); Common Law of Duty of Confidentiality The processing of personal data is	Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/ Vou have the right to: To access, view or request copies of your
including: Patient Demographics Service e-Referral Service Electronic Prescription Service GP2GP Summary Care Record	together over 23,000 healthcare IT systems in 20,500 organisations. It hosts 5 key services to support the delivery of your care. They enable healthcare professionals, authorised with an NHS smartcard, to view relevant information about you as follows Patient Demographics Service – The Personal Demographics Service (PDS) is the national electronic database of NHS patient details such as name, address, date of birth and NHS Number (known as demographic information). It helps healthcare professionals to identify patients and match them to their health	Local Record Sharing system are be kept for the duration specified in the <u>Records</u> <u>Management Codes of</u> <u>Practice for Health and</u> <u>Social Care</u>	permitted under the following paragraphs: <u>Article 6(1) (e) - public</u> <u>interest or in the</u> <u>exercise of official</u> <u>authority.</u> The processing of special categories of personal data concerning health is permitted under the following paragraphs: <u>Article 9 (2) (h) -</u> <u>processing is</u> <u>necessary for medical</u>	 To access, view of request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where: accuracy of the data is contested, the processing is unlawful or, where we no longer need the data for the purposes of the processing. Right to object or opt-out: You have the right to raise an objection or opt-out of out of having an SCR by returning a completed <u>opt-out form</u> to their GP practice. Although we will first need to explain how this may affect the care you receive.

records. It also allows them to contact and	or social care	If you wish to exercise any of your rights, please
communicate with patients.	treatment or, the	contact the Practice (data controller) or the DPO
	management of	and your request will be carefully considered.
Summary Care Record (SCR) – is an electronic	health or social care	
record of important patient information,	systems and services	Right to complain: If you are dissatisfied with the
created from GP medical records. It can be		way Camden Health Evolution Limited process your
seen and used by authorised staff in other		data, you have the right to appeal/complain to the
areas of the health and care system involved in		Information Commissioner (IC). The IC can be
the patient's direct care.		contacted at:
		Information Commissioner's Office
When your personal health records on your GP		Wycliffe House
Record is uploaded to the spine, NHS Digital		Water Lane
becomes the data controller for the uploaded		Wilmslow
information.		Cheshire
The source of the information shared in this		Tel: 0303 123 1113 or 01625 545 745
way is your electronic GP record.		Email: https://ico.org.uk/global/contact-us/
At a minimum, the SCR holds important		
information about;		
current medication		
 allergies and details of any previous 		
bad reactions to medicines		
 the name, address, date of birth and 		
NHS number of the patient		
The patient can also choose to include		
additional information in the SCR, such as		
details of long-term conditions, significant		
medical history, or specific communications		
needs.		
Petermel Complete The NUIC - Defense Country		
e-Referral Service - The NHS e-Referral Service		
(e-RS) combines electronic booking with a		
choice of place, date and time for first hospital		
or clinic appointments. Patients can choose		

	their initial hospital or clinic appointment, book it in the GP surgery at the point of referral, or later at home on the phone or online.			
	Electronic Prescription Service - The Electronic Prescription Service (EPS) sends electronic prescriptions from GP surgeries to pharmacies. Eventually EPS will remove the need for most paper prescriptions.			
	GP2GP - GP2GP allows patients' electronic health records to be transferred directly, securely, and quickly between their old and new practices, when they change GPs. This improves patient care by making full and detailed medical records available to practices, for a new patient's first and later consultations. The source of the information shared in all of the instances above in this way is your electronic GP record.			
<u>Open Exeter</u>	Open Exeter is a web-enabled viewer which provides the facility for healthcare professionals to share/access patient data held on the National Health Application and Infrastructure Services (NHAIS) systems, including cervical screening, breast screening, organ donor, blood donor and home oxygen. Access to Open Exeter is only possible on the N3 network, and via authorised logons/passwords provided by NHS Digital.	Data is viewed on screen. If printed, it is destroyed when no longer required (usually within 24 hrs).	The processing of personal data is permitted under the following paragraphs: <u>Article 6(1) (e) - public</u> <u>interest or in the</u> <u>exercise of official</u> <u>authority.</u> The processing of special categories of personal data	 You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where: ✓ accuracy of the data is contested, ✓ the processing is unlawful or, ✓ where we no longer need the data for the purposes of the processing.

	The source of the information shared in this way is your electronic GP record.		concerning health is permitted under the following paragraphs: <u>Article 9 (2) (h) -</u> processing is necessary for medical or social care treatment or, the management of health or social care systems and services	Right to object: You have a general right to raise an objection to your personal data being shared in Open Exeter.If you wish to exercise any of your rights, please contact the Practice (data controller) or the DPO and your request will be carefully considered.Right to complain: If you are dissatisfied with the way Camden Health Evolution Limited process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow CheshireTel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/
		f. Data Processor	ſS	
System/database Recipients or categories of recipients of the personal or special categories of personal data	Purpose of the processing & Data Retention Period	Data Retention Period	Lawful basis General Data Protection Regulation - Article 6 - - Article 9 –	Your Rights
EMIS Health and Egton	EMIS Health and Egton are responsible for the provision of a clinical system, software and IT	All records held in the Practice EMIS system	The processing of personal data is	You have the right to:

services used by the Practice to securely store and process your medical record. All information about your personal health records are stored in your GP electronic record. This information is then available to practice staff & external bodies as outlined in this document.	be kept for the duration specified in the <u>Records</u> <u>Management Codes of</u> <u>Practice for Health and</u> <u>Social Care</u> "GP records should be retained until 10 years after the patient's death or after the patient has permanently left the country, unless they remain in the European Union. Electronic patient records must not be destroyed or deleted for the foreseeable future."	permitted under the following paragraphs: Article 6(1) (e) - public interest or in the exercise of official authority. The processing of special categories of personal data concerning health is permitted under the following paragraphs: Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services	 To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where: accuracy of the data is contested, the processing is unlawful or, where we no longer need the data for the purposes of the processing. Right to object: In line with the GDPR Article 21, you have a general right to raise an objection to the processing of your personal data in some particular circumstances. This right only applies where we cannot demonstrate compelling legitimate grounds for continued processing of your personal data for the purposes of direct provision of care, and compliance with a legal obligation to which we are subject. If you wish to exercise any of your rights, please contact the Practice (data controller) or the DPO and your request will be carefully considered. Right to complain: If you are dissatisfied with the way Camden Health Evolution Limited process your data, you have the right to appeal/complain to the Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire
---	--	--	---

				Tel: 0303 123 1113 or 01625 545 745 Email: <u>https://ico.org.uk/global/contact-us/</u>
NHS North Central London Clinical Commissioning Group (NCL CCG)	NHS NCL CCG is responsible for securing, planning, designing and paying for your NHS services, including planned and emergency hospital care, mental health, rehabilitation, community and primary medical care (GP) services, Information Communication Technology (ICT), providing risk stratification services. The CCG act as the Data Processor for Health Information Exchange (HIE) and EMIS Systems Local Record Sharing and, process personal data from your GP record in accordance with instructions from the Practice. The source of the information shared in this way is your electronic GP record.	All records held in the Practice EMIS system be kept for the duration specified in the <u>Records</u> <u>Management Codes of</u> <u>Practice for Health and</u> <u>Social Care</u> "GP records should be retained until 10 years after the patient's death or after the patient has permanently left the country, unless they remain in the European Union. Electronic patient records must not be destroyed or deleted for the foreseeable future."	The processing of personal data is permitted under the following paragraphs: Article 6(1) (e) - public interest or in the exercise of official authority. The processing of special categories of personal data concerning health is permitted under the following paragraphs: Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services	 You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where: accuracy of the data is contested, the processing is unlawful or, where we no longer need the data for the purposes of the processing. Right to object: You have a general right to raise an objection to your personal data being shared with Cerner. If you wish to exercise any of your rights, please contact the Practice (data controller) or the DPO and your request will be carefully considered. Right to complain: If you are dissatisfied with the way Camden Health Evolution Limited process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745

North East London	The GP Practice Data Extraction Services	All records held in the	The processing of	You have the right to:
North East London Commissioning Support Unit (NEL CSU) – GP Practice Data Extraction Services	The GP Practice Data Extraction Services enables NEL CSU to extract personal data from GP Practice covering all currently registered patients and those ever registered since April 2009 except where patients have explicitly dissented from their information being extracted, for the provision of services back to the practice which may include: • Risk stratification; • linking data to other data sets; • financial reporting; • business intelligence; • statistical analysis and; • information to support delivery of patient care. The source of the information shared in this way is your electronic GP record.	All records held in the Practice EMIS system be kept for the duration specified in the <u>Records</u> <u>Management Codes of</u> <u>Practice for Health and</u> <u>Social Care</u>	The processing of personal data is permitted under the following paragraphs: Article 6(1) (e) - public interest or in the exercise of official authority. The processing of special categories of personal data concerning health is permitted under the following paragraphs: Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services	 You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where: ✓ accuracy of the data is contested, ✓ the processing is unlawful or, ✓ where we no longer need the data for the purposes of the processing. Right to object: You have a general right to raise an objection to your personal data being shared with Cerner. If you wish to exercise any of your rights, please contact the Practice (data controller) or the DPO and your request will be carefully considered. Right to complain: If you are dissatisfied with the way Camden Health Evolution Limited process your data, you have the right to appeal/complain to the Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/

Health Information Exchange (provided by <u>Cerner</u>)	Cerner is responsible for the provision of IT clinical systems that enables safe, digitised patient care across the healthcare facilities. Cerner is the supplier of Health Information Exchange (HIE) – an Electronic Health Record (EHR) that links system and brings together patient data across the health and care system irrespective of traditional organisational or technological boundaries. This means healthcare professionals in North Central London can access their patients' full GP and hospital medical records from a single system in order to provide the best possible. The source of the information shared in this way is your electronic GP record for the purposes of direct patient care and population health management (indirect care). The source of the information shared in this way is your electronic GP record.	All records held in the Practice EMIS system and the HIE system are kept for the duration specified in the <u>Records Management</u> <u>Codes of Practice for</u> <u>Health and Social Care</u> "GP records should be retained until 10 years after the patient's death or after the patient has permanently left the country, unless they remain in the European Union. Electronic patient records must not be destroyed or deleted for the foreseeable future."	The processing of personal data is permitted under the following paragraphs: Article 6(1) (e) - public interest or in the exercise of official authority. The processing of special categories of personal data concerning health is permitted under the following paragraphs: Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services	 You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where: accuracy of the data is contested, the processing is unlawful or, where we no longer need the data for the purposes of the processing. Right to object: You have a general right to raise an objection to your personal data being shared with Cerner. If you wish to exercise any of your rights, please contact the Practice (data controller) or the DPO and your request will be carefully considered. Right to complain: If you are dissatisfied with the way Camden Health Evolution Limited process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745

Docman and Docmail	Docman act as a data processor and provide	All records held in the	The processing of	You have the right to:
	cloud-based storage software for electronic	Practice EMIS system	personal data is	 To access, view or request copies of your
	patient document. This includes letters that we	and the Docman vault	permitted under the	personal information;
	receive, scan and upload to the patient record,	are kept for the	following paragraphs:	 request rectification of any inaccuracy in your
	as well as letters that we receive in an	duration specified in	Article 6(1) (e) - public	personal information;
	electronic format.	the <u>Records</u>	interest or in the	 restrict the processing of your personal
		Management Codes of	exercise of official	information where:
	Generally, Docman enables primary health care	Practice for Health and	authority.	 ✓ accuracy of the data is contested,
	organisations capture, file, workflow, view and	Social Care	<u>.</u>	✓ the processing is unlawful or,
	manage primary care documents efficiently.		The processing of	✓ where we no longer need the data for
	Docmail enables primary health care	"GP records should be	The processing of special categories of	the purposes of the processing.
	organisations send letters, invoices and	retained until 10 years	personal data	
	documents directly from computers and other	after the patient's	concerning health is	Right to object: In line with the GDPR Article 21,
	portable devices.	death or after the	permitted under the	you have a general right to raise an objection to
		patient has	following paragraphs	the processing of your personal data in some
	The source of the information shared in this	permanently left the		particular circumstances. This right only applies
	way is your electronic GP record for the	country, unless they	<u>Article 9 (2) (h) -</u>	where we cannot demonstrate compelling
	purposes of direct administrative patient care.	remain in the European	processing is	legitimate grounds for continued processing of
		Union.	necessary for medical or social care	your personal data for the purposes of direct
			treatment or, the	provision of care, and compliance with a legal
		Electronic patient	management of	obligation to which we are subject.
		records must not be	health or social care	
		destroyed or deleted	systems and services	If you wish to exercise any of your rights, please contact the Practice (data controller) or the DPO
		for the foreseeable		
		future."		and your request will be carefully considered.
				Right to complain: If you are dissatisfied with the
				way Camden Health Evolution Limited process your
				data, you have the right to appeal/complain to the
				Information Commissioner (IC). The IC can be
				contacted at:
				Information Commissioner's Office
				Wycliffe House
				Water Lane

iPlato	iPlato is a cloud-based text messaging service used by Practices to communicate with their patients. The source of the information shared in this way is your electronic GP record for the purposes of direct administrative patient care.	All personal health records held in the Practice EMIS system and the iPlato system are kept for the duration specified in the <u>Records</u> <u>Management Codes of</u> <u>Practice for Health and</u> <u>Social Care</u> . "GP records should be retained until 10 years after the patient's death or after the patient has permanently left the country, unless they remain in the European Union. Electronic patient records must not be destroyed or deleted for the foreseeable future."	The processing of personal data is permitted under the following paragraphs: Article 6(1) (e) - public interest or in the exercise of official authority. The processing of special categories of personal data concerning health is permitted under the following paragraphs Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services	 Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/ You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where: ✓ accuracy of the data is contested, ✓ the processing is unlawful or, ✓ where we no longer need the data for the purposes of the processing. Right to object: In line with the GDPR Article 21, you have a general right to raise an objection to the processing of your personal data in some particular circumstances. This right only applies where we cannot demonstrate compelling legitimate grounds for continued processing of your personal data for the purposes of direct provision of care, and compliance with a legal obligation to which we are subject. If you wish to exercise any of your rights, please contact the Practice (data controller) or the DPO and your request will be carefully considered. Right to complain: If you are dissatisfied with the way Camden Health Evolution Limited process your
--------	---	--	--	---

				data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: <u>https://ico.org.uk/global/contact-us/</u>
AccuRx Ltd	AccuRx is a desktop-based software that integrates with EMIS and enables practices to send SMS message to patients and enable secure peer-to-peer video consultations. The purpose of using the AccuRx platform is for healthcare staff to communicate with patients (and each other regarding patients) for the provision of healthcare or social care services. The purpose of using video consultations on the AccuRx platform is to minimise face-to-face contact between healthcare staff and their patients as <u>advised by the NHS</u> in the delivery of healthcare.	All data held will be kept for the duration specified in the <u>Records Management</u> <u>Codes of Practice for</u> <u>Health and Social Care</u> .	The lawful bases of healthcare staff using the AccuRx platform for communicating with patients is the provision of health care or social care services and is permitted under the following paragraphs: 6(1)(e) ' <u>necessary</u> for the performance of a task carried out in the public interest or in the exercise of official authority'. 9(2)(h) ' <u>medical</u> diagnosis, the provision of health or social care or treatment or the	 You have the right to: To access, view or request copies of your personal information held by AccuRx; request rectification of any inaccuracy to your personal information; request deletion of your personal data restrict the processing of your personal information If you have questions or concerns about privacy, please email support@accurx.com or write to AccuRx Ltd, 27 Downham Road, London, N1 5AA. Right to object: You have a general right to raise an objection to the sharing personal data. If a patient wishes to exercise his/her rights they can contact the Practice (data controller) or AccuRx's Data Protection Officer (DPO): dpo@aphaia.co.uk and their request will be carefully considered.

			management of health or social care systems'	Right to complain: If you are dissatisfied with the way Camden Health Evolution Limited process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: <u>https://ico.org.uk/global/contact-us/</u>
eConsult Health Ltd	 eConsult are a specialised online consultation supplier approved by NHS England. Online consultations allow the GP's patients to contact the Practice without having to wait on the phone or take time to come into the practice in person especially if a patient is not sure whether they need a face to face consultation. Online consultations enable patients to use a secure online system to ask questions, report symptoms and we can then respond by signposting patients to the right person e.g. a Doctor or to appropriate service or support. 	All data held will be kept for the duration specified in the <u>Records Management</u> <u>Codes of Practice for</u> <u>Health and Social Care</u> .	The lawful bases of healthcare staff using personal information submitted using eConsult's online consultation service is the provision of health care or social care services and is permitted under the following paragraphs: 6(1)(e) ' <u>necessary</u> for the performance of a task carried out in the public interest or in the exercise of official authority'. 9(2)(h) ' <u>medical</u> diagnosis, the	 You have the right to: To access, view or request copies of your personal information held by eConsult; request rectification of any inaccuracy to your personal information; request deletion of your personal data restrict the processing of your personal information Right to object: You have a general right to raise an objection to the processing of your personal data. If you wish to exercise any of the rights set out above, please email privacy@webgp.com. Right to complain: If you are dissatisfied with the way Camden Health Evolution Limited process your data, you have the right to appeal/complain to the

			provision of health or social care or treatment or the management of health or social care systems'	Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: <u>https://ico.org.uk/global/contact-us/</u>
Quality Medical Solutions UK (QMS- UK)	 QMS-UK are commissioned by NHS England to provide secure data processing solutions for two services: Child Health Information Service (CHIS)	All records held in the Practice EMIS system and the QMS database are kept for the duration specified in the <u>Records</u> <u>Management Codes of</u> <u>Practice for Health and</u> <u>Social Care</u> "GP records should be retained until 10 years after the patient's death or after the patient has permanently left the country, unless they remain in the European Union.	The processing of personal data is permitted under the following paragraphs: <u>Article 6(1) (e) - public</u> interest or in the exercise of official authority. The processing of special categories of personal data concerning health is permitted under the following paragraphs <u>Article 9 (2) (h) - processing is</u> necessary for medical or social care treatment or, the management of	 You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where: ✓ accuracy of the data is contested, ✓ the processing is unlawful or, ✓ where we no longer need the data for the purposes of the processing. Right to object: You have a general right to raise an objection to your personal data being shared in QMS. If you wish to exercise any of your rights, please contact the Practice (data controller) or the DPO and your request will be carefully considered. Right to complain: If you are dissatisfied with the way Camden Health Evolution Limited process your data, you have the right to appeal/complain to the

			health or social care systems and services	Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: <u>https://ico.org.uk/global/contact-us/</u>
Risk Stratification: <u>North East London</u> <u>Commissioning</u> <u>Support Unit (NEL</u> <u>CSU)</u>	Camden Health Evolution Limited performs computerised searches of some or all of our records to identify individuals who may be at increased risk of certain conditions or diagnoses i.e. Diabetes, heart disease, risk of falling). Your records may be amongst those searched. This is often called "risk stratification" or "case finding". These searches are sometimes carried out by Data Processors who link our records to other records that they access, such as hospital attendance records. The results of these searches and assessment may then be shared with other healthcare workers, such as specialist, therapists, technicians etc. The information that is shared is to enable the other healthcare workers to provide the most appropriate advice, investigations, treatments, therapies and or care. Risk stratification can be grouped into two purposes namely: Direct Care – 'Case Finding' where carried out by a health professional (e.g. GPs and Provider)	All records held by the Practice will be kept for the duration specified in the <u>Records</u> <u>Management Codes of</u> <u>Practice for Health and</u> <u>Social Care</u> .	The processing of personal data is permitted under the following paragraphs: <u>Article 6(1) (e) - public</u> interest or in the exercise of official authority. The processing of special categories of personal data concerning health is permitted under the following paragraphs <u>Article 9 (2) (h) -</u> processing is necessary for medical or social care treatment or, the management of health or social care systems and services	 You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where: ✓ accuracy of the data is contested, ✓ the processing is unlawful or, ✓ where we no longer need the data for the purposes of the processing. Right to object: You have a general right to raise an objection to your personal data being shared for the purpose of risk stratification. If you wish to exercise any of your rights, please contact the Practice (data controller) or the DPO and your request will be carefully considered. Right to complain: If you are dissatisfied with the way Camden Health Evolution Limited process your data, you have the right to appeal/complain to the

	 involved in an individual's care or by a data processor acting under contract with such a provider, it is treated as direct care. Indirect Care - understand the local population needs and plan for future requirement. The source of the information shared in this way is your electronic GP record. 		Related Legislation : Section 251 NHS Act 2006	Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: <u>https://ico.org.uk/global/contact-us/</u>
Clinical Research Organisations: <u>Clinical Practice</u> <u>Research Datalink</u> (<u>CPRD</u>) / <u>NOCLOR</u> <u>Research NHS</u>	To enable healthcare professionals working for Camden Health Evolution Limited to provide information, derived from GP records, about individuals to accredited research organisations. This covers research situations where the data controller (Camden Health Evolution Limited) is approached by research organisations, directly, to recruit patients for studies. Any research proposal will only be agreed with a clearly defined protocol, consent mechanisms, and relevant research ethics committee approval, and in line with the principles of Article 89(1) of the EU GDPR. Research organisations do not approach patients directly, rather Camden Health Evolution Limited will invite appropriate patients directly seeking their wish to take part. This privacy notice does not cover situations	All records held by the Practice will be kept for the duration specified in the <u>Records</u> <u>Management Codes of</u> <u>Practice for Health and</u> <u>Social Care</u> .	The processing of personal data is permitted under the following paragraphs: <u>Article 6(1) (e) - public</u> interest or in the exercise of official authority. The processing of special categories of personal data is permitted under the following paragraph: <u>Article 9 (2) (j) - for</u> archiving purposes in the public interest, scientific or historical research purposes or statistical purposes in accordance with Article 89(1) based on	 You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where: ✓ accuracy of the data is contested, ✓ the processing is unlawful or, ✓ where we no longer need the data for the purposes of the processing. Right to object: You have a general right to raise an objection to your personal data being shared for the purpose of risk stratification. If you wish to exercise any of your rights, please contact the Practice (data controller) or the DPO and your request will be carefully considered. Right to complain: If you are dissatisfied with the way Camden Health Evolution Limited process your data, you have the right to appeal/complain to the

	 where Camden Health Evolution Limited has been approached by an organisation seeking personal sensitive data to be disclosed in the absence of consent, i.e. via Related Legislation: <u>Section 251 NHS Act 2006</u> / <u>Health Research Authority (HRA)</u> approval. The source of the information shared in this way is your electronic GP record. 		Union or Member State law Related Legislation: Section 251 NHS Act 2006	Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: <u>https://ico.org.uk/global/contact-us/</u>
RBP Chartered Accountants	RBP Chartered Accountants offer a wide range of business assurance services, from internal audit, counter fraud and forensic investigations, risk management and governance.	All records held by the Practice will be kept for the duration specified in the <u>Records</u> <u>Management Codes of</u> <u>Practice for Health and</u> <u>Social Care</u> .	The processing of personal data is permitted under the following paragraphs: <u>Article 6(1) (e) - public</u> <u>interest or in the</u> <u>exercise of official</u> <u>authority.</u>	 You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where: ✓ accuracy of the data is contested, ✓ the processing is unlawful or, ✓ where we no longer need the data for the purposes of the processing.
				 Right to object: You have a general right to raise an objection to your personal data being shared for the purpose of risk stratification. If you wish to exercise any of your rights, please contact the Practice (data controller) or the DPO and your request will be carefully considered. Right to complain: If you are dissatisfied with the way Camden Health Evolution Limited process your data, you have the right to appeal/complain to the

Camden Health Evolution Limited	The supplier Camden Health Evolution Limited provides practices with a software solution to enable the recording of Human Resources related information of its employees' personal data, in particular for the purposes of the recruitment, obligations performance contract of employment, rights and benefits management planning, health and safety, equality and diversity in the workplace, health and safety at work. The Practice ensures that personal data it collects from employees are used only for employment related purposes or where there is a statutory obligation to share the personal information with to regulatory bodies (e.g. courts, police or NHS England).	All records held by the Practice will be kept for the duration specified in the <u>Records</u> <u>Management Codes of</u> <u>Practice for Health and</u> <u>Social Care</u> .	The processing of personal data is permitted under the following paragraph: (e) (public interest or in the exercise of official authority). The processing of special categories of personal data is permitted under the following paragraph: Article 9(2) (b): processing is necessary for the purposes of carrying out the obligations and exercising specific rights of the controller or of the data subject	 Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/ Employees have the right to: To access, view or request copies of their personal information held by the Practice; request rectification of any inaccuracy to their personal information; restrict the processing of their personal information; restrict the processing of their personal information where: ✓ accuracy of the data is contested, ✓ the processing is unlawful or, ✓ where we no longer need the data for the purposes of the processing. Right to object: Employees have a general right to raise an objection to the sharing personal data. If an employee wishes to exercise his/her rights they can contact the Practice (data controller) or the DPO and their request will be carefully considered. Right to complain: If an employee is dissatisfied with the way Camden Health Evolution Limited
------------------------------------	--	---	---	---

		to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire
		Tel: 0303 123 1113 or 01625 545 745 Email: <u>https://ico.org.uk/global/contact-us/</u>

8. What is EMIS Systems Local Record Sharing?

Your GP medical record is held on our secure clinical system called EMIS Web. This clinical system allows for local record sharing with other healthcare providers who are commissioned in your area to provide care (e.g. acute hospitals, mental and community health). Through this record sharing, clinicians are able to see clinical information entered by other organisations who are party to the EMIS local record sharing agreement.

This local sharing is used to provide direct patient care for services such as continued extended access, home visits, universal offers, musculoskeletal service, GP at front door and other neighbourhood services across Camden in line the local Care delivery strategy and the NHS STP.

It also enables specific GPs identify their patients with highly complex, multiple morbidity and/or frailty, who might benefit from targeted multi-disciplinary team support as part of case management and care planning (the "Case Finding Purpose").

How will my information be made available?

The information is accessed in real time and on-demand, meaning that data from your GP record is neither extracted, nor uploaded, nor sent anywhere. The data remains within your GP EMIS database and users are allowed read-view access only. If you have any concerns regarding EMIS local record sharing you can opt out by speaking to your GP Practice.

9. What do we use anonymised data for?

We use anonymised data to plan health care services. Specifically we use it to:

- check the quality and efficiency of the health services we provide;
- prepare performance reports on the services we provide and,
- review the healthcare we provide in order they are of the highest standard.

10. Details of data linkage with other datasets

Data may be de-identified and linked so that it can be used to improve health care and development and monitor NHS performance. Where data is used for these statistical purposes, stringent measures are taken to ensure individual patients cannot be identified.

When analysing current health services and proposals for developing future services it is sometimes necessary to link separate individual datasets to be able to produce a comprehensive evaluation. This may involve linking primary care GP data with other data such as secondary uses service (SUS) data (inpatient, outpatient and A&E). In some cases there may also be a need to link local datasets which could include a range of acute-based services such as radiology, physiotherapy, audiology etc, as well as mental health and community-based services such as Improving Access to Psychological Therapies (IAPT), community nursing, podiatry etc. When carrying out this analysis, the linkage of these datasets is always done using a unique identifier that does not reveal a person's identity.

The organisation responsible for processing de-identified and linked data under this category, on behalf of the Practice is North Central London CCG (NCL CCG). We ensure that the data processor is legally and contractually bound to operate and prove security arrangements are in place where data that could or does identify a person are processed.

11. What safeguards are in place to ensure data that identifies me is secure?

We only use information that may identify you in accordance with the DPA 2018. This legislation requires us to process personal data only if there is a lawful basis for doing so and that any processing must be fair and lawful.

We also ensure the information we hold is kept in secure locations, restrict access to information to authorised personnel only, protect personal and confidential information held on equipment such as laptops with encryption (which masks data so that unauthorised users cannot see or make sense of it).

Our appropriate technical and security measures include:

- The ability to ensure ongoing confidentiality, integrity, availability and resilience of our systems;
- the ability to quickly restore availability and access to personal information in the event of a physical or technical incident; and
- a process regularly testing, assessing and evaluating the effectiveness of security measures, and ensure they comply with the concept of privacy by design and default.

The <u>NHS Digital Code of Practice on Confidential Information</u> applies to all of our staff, and they are required to protect your information, inform you of how your information will be used, and allow you to decide if and how your information can be shared. All Camden Health Evolution Limited staff are trained to ensure information is kept confidential.

We are registered with the Information Commissioner's Office (ICO) as a data controller and collects data for a variety of purposes. A copy of the registration is available through the <u>ICO website</u>. You can search by our Federation name or ICO Data Protection Register number ZA449969.

12. What are your rights?

Where information from which you can be identified is held, you have the:

- Right of access to view or request copies of the records
- Right to rectification of inaccurate personal data or special categories of personal data
- Right to restriction of the processing of your data where accuracy of the data is contested, processing is unlawful or where we no longer need the data for the purposes of the processing
- Right to object to any automated individual decision-making
- Right to data portability by requesting the data which you provided to us (not data generated by us) in a structured, commonly used machine-readable format. Your right to portability applies only where:
 - o data is processed by automated means, and
 - you provided consent to the processing or,
 - \circ $\;$ the processing is necessary for the fulfilment of a contract

These rights will only apply where we cannot demonstrate compelling legitimate grounds for continued processing of your personal data for the purposes of direct provision of care, and compliance with a legal obligation to which we are subject.

Your right to erasure (right to be forgotten) will only apply where you had given 'consent' to process your personal health data and later withdrew the consent, **and does not apply to the extent** where the processing of your personal health data is necessary for:

- <u>Compliance with a legal obligation which we are subject to, under the UK law or, for the performance of a task carried out in the public interest or, in the exercise of official authority vested on us;</u>
- <u>medical purposes and/or for reasons of public interest in the area of public health;</u> <u>archiving purposes in the public interest, scientific or historical research purposes or</u> <u>statistical purposes;</u> the establishment, exercise or defence of legal claims

You can exercise your rights at any time by contacting the Practice (data controller) or the Data Protection Officer (DPO) at the address below, although we will first need to explain how this may affect the care you receive and any overriding legitimate grounds for the processing that may apply.

13. Gaining access to the data we hold about you

You have the right to see or have a copy of personal data we hold that can identify you. You do not need to give a reason to see your data. However, some information may be withheld under some exceptional circumstances.

If you want to access your personal information you must do so in writing by **completing our Subject Access Request (SAR) form** which you can download from our website: <u>https://www.camdenhealthevolution.nhs.uk/privacy</u>

Once completed, please send to: Camden Health Evolution Limited 2 Winchester Mews London NW3 3NP

Or email to che.group@nhs.net

14. What is the right to know?

The Freedom of Information Act 2000 (FOIA) gives people a general right of access to information held by or on behalf of public authorities, promoting a culture of openness and accountability across the public sector.

a. What sort of information can I request?

In theory, you can request any information that the Practice holds that does not fall under an exemption under the FOI Act. You may not ask for information that is covered by the DPA 2018 under FOIA. However, you can request this under a Subject Access Request (SAR) – see section above 'Gaining access to the data we hold about you'.

b. How do I make a request for information?

Your request must be in writing and can be either posted or emailed to:

Email: che.group@nhs.net

Post: Camden Health Evolution Limited, 2 Winchester Mews, London, NW3 3NP

15. Glossary of Terms

<u>Common Law of Duty of Confidentiality</u> – is not written out in one document like an Act of Parliament. Common Law is also referred to as 'judge-made' or case law. In practice, this means that all patient/client information, whether held on paper, computer, visually or audio recorded, or held in the memory of the professional, must not normally be disclosed without the consent of the patient/client. However, where the disclosure/sharing of the patient/client information is for the purpose of Direct Care consent to such disclosure/sharing may be implied where it is informed, given there is a legitimate relationship between the patient/client and the health professional.

Personal Data - means any information relating to an identified or identifiable natural person ('data subject'); an identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person.

Special Categories of Personal Data – data revealing racial or ethnic origin, political opinions, religious or philosophical beliefs, or trade union membership, and the processing of genetic data, biometric data for the purpose of uniquely identifying a natural person, data concerning health or data concerning a natural person's sex life or sexual orientation shall be prohibited.